Knowledge Graphs – a key component in Bilateral AI

WIRTSCHAFTS UNIVERSITÄT WIEN VIENNA UNIVERSITY OI ECONOMICS AND RUSINESS

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OPENDATA

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Great to be back!





Instead of its initial focus on agents the "Semantic Web" ...



The Semantic Web A new form of Web content that is meaningful to computers will unleash a revolution of new possibilities by TIM BERNERS-LEE, JAMES HENDLER and ORA LASSILA The entertainment system was belting out the Beatles' "We Can Work It Out" when the phone rang. When Pete answered, his phone turned the sound down by sending a message to all the other *local* devices that had a *volume control*. His sister, Lucy, was on the line from the doctor's office: "Mom needs to see a specialist and then has to have a series of physical therapy Lucy, was on me me norm me doctor's office. From needs to see a specialist and user has to have a series or physical merapy sessions. Biweekly or something. I'm going to have my agent set up the appointments." Pete immediately agreed to share the chauffeuring. At the doctor's office, Lucy instructed her Semantic Web agent through her handheld Web browser. The agent promptly ation about Mom's prescribed treatment from the doctor's agent, looked up several lists of providers, and checked for the ones *in-plan* for Mom's insurance within a 20-mile radius of her home and with a rating of int or very good on trusted rating services. It then began trying to find a match between available appointment terem of very good on transferrance and a second se innes (suppried by the agents of individual providers through their web stress and retes and rates a outs stress) and retes and rates a outs stress (The emphasized keywords indicate terms whose semantics, or meaning, were defined for the agent through the In a few minutes the agent presented them with a plan. Pete didn't like it—University Hospital was all the way across In a rew minutes are agein presence mem with a pian, recomments in the n-Onversity rospital was all the way across town from Mom's place, and he'd be driving back in the middle of rush hour. He set his own agent to redo the search with stricter preferences about *location* and *time*. Lucy's agent, having complete trust in Pete's agent in the context of the present task,

"[...] The agent promptly

retrieved information about Mom's prescribed treatment from the doctor's agent, looked up several lists of providers,

and checked for the ones in-plan for Mom's insurance within a 20-mile radius of her home and with a rating of excellent or very good on trusted rating services[...]"

- Appointment detection in emails
- Semantic Search
- Ratings of products/services

... has then mostly become the basis for the "Web of Data"...

"If HTML and the Web made all the online documents look like one huge **book**, RDF, schema and inference languages will make all the data in the world look like **one huge database**"

Tim Berners-Lee, Weaving the Web, 1999

... and its more recent focus on Open Knowledge Graphs...

" huge knowledge bases, also known as **knowledge graphs**, have been automatically constructed from web data, and have become a key asset for search engines and other use cases.

Gerhard Weikum, Knowledge Graphs 2021: A Data Odyssey, VDLB 2021

Semantic Web: Standard formats, Reasoning & Logics

 \rightarrow OWL, OBDA, but also: constraint checking (SHACL)



5

• (2000s - ca. 2009)



tti, Michael Luck, John-Jules Meyer, and Axel Polleres. Norms, The Knowledge Engineering Review, 28(1):107--116, March 2013.

Focus on **Data:** Linked Data

- (ca. 2006/7 ca. 2013)
 - Main question: How can I **publish** "Knowledge on the Web" ...



Linked Data Principles

- LDP1: use URIs as names for things
- LDP2: use HTTP URIs so those names can be dereferenced
- LDP3: return useful RDF? information upon dereferencing those URIs
- LDP4: include links using externally dereferenceable URIs.

https://www.w3.org/DesignIssues/LinkedData.html (originally published 2006-07-27)



"A Little Semantics Goes a Long Way" (Jim Hendler)

https://www.cs.rpi.edu/~hendler/LittleSemanticsWeb.html

ORY AND TECHNOLOG

MORGAN & CLAYFOOL TURIUSHED

Evolving the Web into 1

Global Data Space

Tom Heath Christian Bizer

nttf

Linked





From Semantic Web to Linked (Open) Data

• (ca. 2006/7 – 2012)

- Main question: How can I **publish** "Knowledge on the Web" ...
 - Linked **Open** Data... growth slowed down a bit
 - A lot of active developments to publish and link RDF Data
 - also in Enterprises ("Enterprise Linked Data")









Axel Polleres, Maulik R. Kamdar, Javier D. Fernández, Tania Tudorache, and Mark A. Musen. <u>A more decentralized vision for</u> <u>linked data</u>. In *Decentralizing the Semantic Web (Workshop of ISWC2018)*.

From Linked Open Data to Knowledge Graphs:



2013: Google adopts Semantic Web ideas under a new name

• Jamie Taylor, Google, Inc., Keynote ISWC2017



- Actors, Directors, Movies
- Art Works & Museums
- Cities & Countries
- Islands, Lakes, Lighthouses

- Music Albums & Music Groups
- Planets & Spacecraft
- Roller Coasters & Skyscrapers

[...]

• Sports Teams

From Linked Open Data to Knowledge Graphs:

Success stories of mainly monolithic (but huge) Knowledge Graphs rather than a network of Linked small KGs:

Tencent 腾讯

Alibaba.com



LEEUWENHOEK The XXX New Hork MAASTRO BBC Eimes uropeana NETFLI Bloomberg T LIBRARY OF €EP/ Open KGs (April 2021) (BnF legislation.gov.uk National Library RENAULT Wolters Kluwer POLITIE ~4.58m ei **Bodleian** Libraries SIEMENS UNIVERSITY OF OXFORD IOS European INFO Commission ~50m ent Walmart Press **EUROMONS** BEST **Deloitte** Wikidata ~93m ent zalando amazon.com accenture SPRINGER NATURE N. Noy, Y. Gao, A. Jain, A. Narayanan ELSEVIER A. Hogan et al.: Knowledge Graphs.

Bai 金百度

UBER

https://www.slideshare.net/Frank.van.Harmelen/adoption-of-knowledge-graphs-late-2019

Pub Med

UniProt

() Cochrane,

ANTONI

USGS

EMBL-EBI

Google

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tacebook

Collaborative, Open Knowledge Graphs:



Main page Contents

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Joload The

Nikipucta

Deviso?

Français

tvataki

DBpedia generates a graph from links and facts in Wikipedia's Infoboxes:

http://wikipedia.org/wiki/Zaha Hadid http://dbpedia.org/resource/Zaha_Hadid Zaha Mohammad Hadid Born A Not logged in Talk Contributions Create account Log in Read Edit Viewhistory Search Mikipedia Article Tale 31 October 1950 Person Zaha Hadid Baghdad, Kingdom of Iraq WIKIPEDIA From Whitedia, the free encyclopedia subClassOf 2016-03-31 Died 31 March 2016 (aged 65) For the architectural tirm, see Zaha Hadid Architectu Dame Zaha Mohammad Hadid DBE RA (Arabie: 4444 (a) Current events Zaha Hadid: 31 October 1950 - 31 March 2016) was a Miami, Florida, U.S. Zoha Hadid **Random article** Architect British-Iraqi architect, artist and designer, recognised as a About Wikipedia major figure in architecture of the late 20th and early 21st Contact us Nationality Iraq, United Kingdom centuries. Born in Biohclad, Iraq, Hadid studied mathematics as an undergraduate and then enrolled at the Architectural Association School of Architecture in deathDate type 1972. In search of an alternative system to traditional Alma mater American University of Beirut Learn to edit architectural drawing, and influenced by Suprematian and Community portal the Russian exent-gards, Hadid adopted painting as a **lecent** change Architectural Association School design tool and abstraction as an investigative principle to "reinvestigate the aborted and untested experiments of of Architecture Modernism [...] to unveil new fields of building.** Zaha_Hadid What links here She was described by The Guardian as the 'Osean of the **Related changes** Nevember 2013 curve", R who "liberated architectural geometry, giving it a **Exected pages** Occupation Architect whole new expressive identity" [9] Her major works include Permanent Ink haps information the London Aquetics Gentre for the 2012 Olympics, the Cite this page Broad Art Museum, Rome's MAXXI Museum, and the 31 March 2016 (aged 65) Nikidata iter Mohammed Hadid Parent(s) Quangzhou Opera House.^[4] Some of her awards have Iami, Florida, U.S. birthDate been presented posthumously, including the statuette for ality Inog. United Kingdom Wajeeha Sabonji Deveload as POP the 2017 Brit Awards. Several of her buildings were still under construction at the time of her death, including the Printable version birthPlace Duxing International Airport in Beijing, and the Al Wakrah in other projects a Andriana Stadium in Qatar, a venue for the 2022 FIFA World Cup.^[7] Nikimedia Common Zaha Hadid Architects Separated Mathematical Hards Practice Wajeeha Sabonji Hadid was the first woman to receive the Pritzker Zaha Hadid Architects Architecture Pilize, in 2004.^[4] She received the UK's most Buildings Vitra Fire Station, MAXXI, Bridge heldings Vitra Fire Station, MAXXX, Bri prestigious architectural award, the Stirling Prize, in 2010 1950-10-31 and 2011. In 2012, she was made a Dame by Elizabeth I Pavilion, Contemporary Arts for services to architecture, and in February, 2016, the month preceding her death, PI she became the first woman Website www.zaha-hadid.com Center, Heydar Aliyev Center, Bagdad Riverside Museum www.zaha-hadid.com 🖗 Website

Iraq

country

Collaborative, Open Knowledge Graphs:



	Lionel Messi (Q615)		Revision history of "Lionel Messi" (Q615)				
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From Linked Open Data to Knowledge Graphs: What's the state of affairs?

Large-scale, still data-focused (rather than schema-focused)

- Often monolithic, rather than linked/decentralised
- Knowledge extraction rather than Knowledge engineering
- Collaborative large-scale KGs:
 - Collectively created (automated or curated) titles
 - Notoriously incomplete

70 Billion Assertions

- (Logical) **consistency** not a must
- Enterprise KGs: knowledge necessary to power applications something like
- Ontological expressivity not central BUT: Expressing context is!
- Islands, Lakes, Lighthouses

• Sports Teams

- For instance:
- Provenance
- Temporal context

Let's have a look at practical examples of such collaboratively curated Knowledge Graphs:



Launched 29 October 2012; 12 years ago^[1]

SPARQL: Using KGs to answer questions:

• E.g. from

Coordinanes. Ca 51130/36"N 01719

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tiled by Roman

Show map of the United K

Show map of Europe

Coordinates: 🚇 51"30"26"N 0"7"39"W

EER United Kingda

City of London &

City of London & 32 boroughs

Devolved authority

Greater London Authority

+ England Greater Londo

5.43 AD (as



London

on Wilceda, the free encyclopeda

This article is about the capital city. For the region of England, see Greater London. For the historic city and financial district within London, see City of London. For other uses, see London (disambiguation).

Lendon /Sunder/ w two/ is the capital and most populous chy of Singland and the United Graydon/1744 Garding on the Pitter Thames in the south set of the Island of Crass Distant. Lives found by the Remains, who mundel Canadonium, III London's ancient com, the City of London Largely variants its 1.1.3 equipue-ties (25 am) medicate Southers, Silon cat the attribution of the Canadonium, Tangara and least the 16th century. Tunctor's has also referred to the metopolar sources comes to City and Pathodania, "Illification Maddises, Essee, Stury, Kart, and Hertfordahia," Illification Maddises, Essee, Stury, Kart, and Hertfordahia, "Illification generated by the Mayor of London and the London Assembly. Literational Southers

ondon is a leading global city⁽¹⁷⁾⁽¹⁸⁾ in the arts, commerce education, entertainment, fashion, finance, healthcare, media, professional services, research and development tourism, and transportation.[19(20(21) it is prowned as the world's largest financial centre⁽²²⁾⁽²³⁾⁽²⁴⁾⁽²⁵⁾ and has the fifthor sixth-largest metropolitan area GDP in the world. (note 3(28(227) London is a world outural capital. (28(28) It is the world's most-visited city as measured by international arrivals⁽³¹⁾ and has the world's largest city airport system measured by passenger traffic.⁽³²⁾ London is the world's eading investment destination.[03]34[35] hosting more international retailers⁽³⁶⁾⁽³⁷⁾ and ultra high-net-worth individuals [38] 39) than any other oity. London's universitie form the largest concentration of higher education institutes Europe [40] in 2012, London became the first city to have sted the modern Summer Olympic Games three times.⁽⁴

https://en.wikipedia.org/wiki/London

Lenser uconcol was unknown - the angine or any on in the Europseu Horiz(") and accounting the TLAH of the ULD population(")⁴⁴ candida and the TLAH of the ULD population (")⁴⁴ candida and any and the association of the accounting the angine the 2011 census.¹⁶² The drift methypolate area is the nont populow in the ULH SLAPS 2074 binkbattes at the 2014 census.¹⁶² The drift methypolate area is the nont populow in the ULH SLAPS 2074 binkbattes at the 2014 census.¹⁶² Cendon Australian,¹⁶⁴ Cendon Au

London contains four Work Heritage Shar: the Tower of London; West Gates, the site comprising the Palace of Westenlinetic, Westmitter Advang, and St Margarets Church; and the historic settlement of Greenwich (in which the Royal Diservisor), Gatesmith makes the Pinnet Mindian, O¹ longitude, and GMT)¹²⁰ Other famous landmarks include Buckinghum Pinace. He London (Syr, Poccelly Circus, St Paulty Cathedral, Tower Broger, Tratisger Source, and The Shart. London is home for summary ansumers, gatientes, Braids, London is Mussern, National Gatery, Natural Heardy Massum, Tizek Voleme, Bristish Library, and West End Heards, Pilon Tou Longo Linghon, Bristish Library, Min West End Heards, Pilon Tou Kono Lindercourds in the oldert

- One of the central datasets of the Linked Open Data-Cloud
- RDF extracted from Wikipedia-Infoboxes
- You can use a language called SPARQL endpoint (roughly: SQL for RDF) to do structured queries over RDF:
 - "Cities in the UK with more than 1M population":





and railway nations in the world

Dbpedia is not logically consistent! 🟵 [1]



Dbpedia Ontology:

dbo:Agent owl:disjointWith dbo:Place.

dbo:Country rdfs:subClassOf dbo:Place. dbo:Organisation rdfs:subClassOf dbo:Agent.

 Stefan Bischof, Markus Krötzsch, Axel Polleres, and Sebastian Rudolph. Schema-agnostic query rewriting in SPARQL 1.1. In Proceedings of the 13th International Semantic Web Conference (ISWC 2014), Lecture Notes in Computer Science (LNCS). Springer, October 2014. [.pdf] Page 15

Wikidata is also not "consistent", but doesn't use OWL



The same question as before in Wikidata:

Note: Wikidata does not even use standard OWL

Note: Wikidata

uses numeric IDs

• "Simple" surface <u>query</u>:

Which cities in the UK have more than 1M people?

SELECT DISTINCT ?city WHERE {

?city wdt:P31/wdt:P279* wd:Q515. ?city wdt:P1082 ?population . ?city wdt:P17 wd:Q38 . FILTER (?population > 1000000) }

instance of (P31) that class of which this subject is a particular example and member. (Subject typically an individual member with Proper Name label.) Different from P279

(subclass of).

subclass of (P279) all instances of these items are instances of those items; this item is a class (subset) of that item. Not to be confused with Property:P31 (instance of). city (Q515) large and permanent human settlement

population (P1082) number of people inhabiting the place; number of people of subject

country (P17) sovereign state of this item United Kingdom (Q145) country in Europe

• What's this?

The same question as before in Wikidata:

https://w.wiki/BqRX

Which cities in the Austria have more than 1M/2M people?

<pre>SELECT DISTINCT ?City ?Pop { ?City wdt:P17 wd:Q40; wdt:P31/wdt:P279* wd:Q515; wdt:P1082 ?Pop. FILTER (?Pop > 1000000) # note: Vienna historically had more than 2M inhabitants! # FILTER (?Pop > 2000000)</pre>	Item Discussion Vienna (Q1741) capital of and state in Austre Wien I Vienna, Austria	wikidata.org/wiki/Q1741		
} So, WHEN did Vienna have 2M inhabitants?	population	1,973,403 point in time determination method or standard 1 reference	1 October 2022 demographics	

2,083,630

point in time

- 0 references

1910

Note: Wikidata

information!!!!

also has such

contextual

The same question as before in Wikidata:

https://w.wiki/BqRj

Which cities in the Austria have more than 1M/2M people?

```
SELECT DISTINCT ?City ?Pop ?Timepoint
{
    ?City wdt:P17 wd:Q40;
    wdt:P31/wdt:P279* wd:Q515;
    p:P1082 ?Stmnt.
    ?Stmnt ps:P1082 ?Pop;
        pq:P585 ?Timepoint.
    # FILTER (?Pop > 1000000)
    # note: Vienna historically had more than 2M inhabitants!
    FILTER (?Pop > 2000000)
}
```

So, WHEN did Vienna have 2M inhabitants? Works!!!!

But needs an understanding of Wikidata's proprietary RDF reification model to model context!

See our recent ISWC2024 tutorial: <u>https://ww101.ai.wu.ac.at/</u>

Wikidata's proprietary RDF reification model

• Wikidata's internal Data Model rather is a Labelled Property Graph than fitting into "flat" RDF:



So, for what are KGs actually good for in the age of LLMs and AI?

i.e.,

Large-scale, partially incomplete, inconsistent, labelled property graphs

(rather than curated ontologies)

So, for what are these KGs actually good for in the age of LLMs and AI?

• Interesting Note - IBM Watson - Jeopardy! (2011)

"Super-human" Question Answering was achieved by Knowledge Graphs before the LLM hype!



So, for what are these KGs actually good for in the age of LLMs and AI?

£	Share	6
		-

Which cities in Austria have more than 2M inhabitants?

No city in Austria has more than 2 million inhabitants. Austria's capital and largest city, **Vienna (Wien)**, has a population of approximately **1.9 million people** as of recent estimates. It is the only city in Austria with a population exceeding 1 million. Other cities, such as Graz, Linz, and Salzburg, have much smaller populations, typically below 300,000.

If you're interested in any specific details about Austrian cities, feel free to ask!

Did Vienna ever have more than 2M inhabitants?

Yes, Vienna once had a population exceeding 2 million. During the early 20th century, particularly around the year 1910, Vienna's population peaked at approximately 2.1 million people. This was during the Austro-Hungarian Empire, when Vienna was a major imperial capital and one of the largest cities in Europe.

After World War I and the dissolution of the Austro-Hungarian Empire in 1918, Vienna's population began to decline. This was due to several factors, including changes in national borders, economic challenges, and shifts in urbanization trends. The city's population has been growing again in recent decades but has not yet surpassed 2 million. KGC23 Keynote: "The Future of Knowledge Graphs in a World of LLMs — Denny Vrandečić, Wikimedia"

https://www.youtube.com/watch?v=ww99npDh4cg





ChatGPT ~

Admittedly, Denny didn't talk about this...

... at least Wikidata also struggles on some questions: <u>https://w.wiki/CLw9</u>



For the records: comparison with GPT ;-)

https://chatgpt.com/share/675585c7-04cc-8006-a20e-c70d75619e13



Some of our own research in this area:

- How good or bad can KGs deal with Question answering?
 - **Svitlana Vakulenko**, Javier Fernández, Axel Polleres, Maarten de Rijke, and Michael Cochez. Message passing for complex question answering over knowledge graphs. In Proceedings of the 28th ACM International Conference on Information and Knowledge Management (CIKM2019, pages 1431--1440, Beijing, China, November 2019. ACM.

Idea: use **unsupervised message passing** to propagate confidence scores obtained by parsing an input question and matching terms in the knowledge graph to a set of possible answers.



Figure 1: (a) A sample question *Q* highlighting different components of the question interpretation model: references and matched URIs with the corresponding confidence scores, along with (b) the illustration of a sample KG subgraph relevant to this question. The URIs in bold are the correct matches corresponding to the KG subgraph.



Figure 2: (a) A sample subgraph with three entities as candidate answers, (b) their scores after predicate and entity propagation, and (c) the final aggregated score.

Some of our own research in this area:

• How good or bad can KG swith Question can answering?

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- How good or bad are LLMs with Question answering and what do they struggle with?
 - Gerhard Georg Klager and Axel Polleres. Is GPT fit for KGQA? -- preliminary results. In Proceedings of the International Workshop on Knowledge Graph Generation from Text (Text2KG2023), co-located with Extended Semantic Web Conference 2023 (ESWC 2023), May 2023.
 - Lessons learnt:
 - One of LLMS main problem: recency
 - Can we use LLMS to generate SPARQL queries?
 - Main problem: "training" (identifiers in the database) is hard...

Other main trends in our community:

- (Graph)RAG Retrieval augmented generation leveraging Knowledge Graphs (a significant share at this year's ISWC)
- Knowledge Graph Embeddings similar to word embeddings use vector space embeddings to predict missing information in KGs
- Neurosymbolic Systems that involve KGs

 \rightarrow Trend is to combine:

Search Engines (SE) Querying KGs (KG) LLMs (LM)

So... What's good for what? And What's next?

What's good for what? LLMs, Search Engines, KGs



Forthcoming work by : **Aidan Hogan**, Xin Luna Dong, Denny Vrandečić, Gerhard Weikum

https://aidanhogan.com/talks/2024-09-04-wuwien-invited-talk.pdf

SEARCH ENGINES ASSUME BOTH HUMANS AND MACHINES ARE STUPID

.. WIDELY USED AND WIDELY USEFUL



KNOWLEDGE GRAPHS ASSUME MACHINES ARE STUPID AND HUMANS SMART

✤ BARELY USED AND BARELY USEFUL





✤ WIDELY USED AND BARELY USEFUL

Dimension	\mathbf{SE}	KG	$\mathbf{L}\mathbf{M}$
Precision	+ stores corpus - noisy content	+ stores corpus + precise operators	abstracts corpushallucinations
Coverage	+ broad coverage	+ domain specific - patchy coverage	+ broad coverage - poor long tail
Freshness	+ quick updates + news often text	+ deprecation - structure lag	slow updatescold start
Generation	– no generation	+ ontologies/rule + graph learning	+ text generation
Synthesis	no integrationno synthesis	+ data integration + synthesis	+ text integration + synthesis
Transparency	+ provenance – opaque ranks	+ algorithmic + provenance	black boxno provenance
Determinism	+ deterministic	+ deterministic	 unstable results randomness
Curation	+ curatable – opaque ranks	+ curatable	 indirect curation unpredictable
Fairness	+ content as-is - bias in ranks	+ content as-is – bias in coverage	generative biasesneeds safeguards
Usability	+ natural language + simple queries	structuredcomplex queries	+ natural language + conversational
Expressivity	simple queriesambiguity	+ complex queries – lacks nuance	+ complex queries – ambiguity
Efficiency	+ retrieval-based + simple queries	+ retrieval-based - complex queries	inference-basedcostly training
Multilingual	– lang. dependent	+ lang. agnostic – manual labels	+ multilinguality – variable results

limited context

not personalizable

+ in-context learn.

+ personalizable

limited context

- not interactive

Context

What's good for what? LLMs, Search Engines, KGs



Category	Subcategory	Example	SE	KG	$\mathbf{L}\mathbf{M}$	SE + KG + LM
	Popular	Who directed the movie Spotlight?	+ good coverage - noisy content	+ high precision – poor coverage	+ good coverage - noisy content	+ good coverage + high precision
Facts	LONG-TAIL	Which galaxy is closest to the Sunflower Galaxy?	+ good coverage - needle in haystack	+ high precision - sparse coverage	 limited storage hallucinations 	+ good coverage + high precision
	Multi-hop	Which Turing Award winners were born in Latin America?	 no reasoning single-shot search 	+ formal reasoning + structured queries	+ latent reasoning - hallucinations	+ formal reasoning + structured queries
ъ	ANALYTICAL	How many U.S. Congress Members are younger than 50?	 no datatypes no aggregation 	+ rich datatypes + aggregation	 no datatypes no aggregation 	+ rich datatypes + aggregation
	Commonsense	How do snakes move?	+ good coverage + text output	 poor coverage structured output 	+ good coverage + text output	+ good coverage + text output
Explanations	CAUSAL	What caused the dancing plague of 1518?	+ good coverage + text output	+ long tail - structured output	+ good coverage + text output	+ good coverage + text output
	EXPLORATORY	Who was Williamina Fleming?	+ text output + ranked results	+ graph algorithms + browsing + navigation	+ interactive + synthesis	+ hybrid output + hybrid interactivity
	INSTRUCTIVE	How do I tie a Windsor Knot?	+ multimedia + diverse results	 poor coverage non-didactic output 	+ interactive - no multimedia	+ interactive + diverse results
Planning	RECOMMENDATION	Should I pack warm clothes for Iceland in June?	+ diverse results + ranked results	 poor coverage no recommendations 	+ interactive + synthesis	+ interactive + synthesis
	Spatio-temporal	What kid-friendly Italian restaurants are near Disneyland?	+ events & maps - no integration	+ integration + st. operators	 lacks freshness no st. operators 	+ st. operators + integration
Advice	LIFESTYLE	How can I improve my work/life balance?	+ diverse results + ranked results	 poor coverage lacks nuance 	+ interactive + synthesis	+ diverse results + interactive
	Cultural	Should I tip bartenders in Canada?	+ diverse results + ranked results	 poor coverage lacks nuance 	+ synthesis – cultural bias	+ diverse results + synthesis
	PHILOSOPHICAL	Is the death penalty ever acceptable?	+ diverse results + ranked results	 poor coverage lacks puance 	+ interactive + synthesis	+ diverse results + synthesis

https://aidanhogan.com/talks/2024-09-04-wuwien-invited-talk.pdf

What's missing?



Ora Lassila (Keynote ISWC2024) https://www.lassila.org/publications/2024/ lassila-iswc2024-keynote.pdf

"Agents! The Semantic Web vision is predicated on the idea that we can converse with our **agents** and give them tasks to perform. Using LLMs, sufficiently flexible and open-ended conversational user interfaces are finally possible. Through curated and audited **knowledge graphs**, we get trusted sources of information for the agents to consume (and avoid LLM hallucinations)"

The Semantic Web A new form of Web content that is meaningful to computers will unleash a revolution of new possibilities by TIM BERNERS-LEE, JAMES HENDLER and ORA LASSILA The entertainment system was belting out the Beatles' "We Can Work It Out" when the phone rang. When Pete answered, his phone turned the sound down by sending a message to all the other *local* devices that had a *volume control*. His sister, Lucy, was on the line from the doctor's office: "Mom needs to see a specialist and then has to have a series of physical therapy Lucy, was on the me from the doctor's office. More needs to see a specialist and then has to have a series of physical dicapy sessions. Biweekly or something. I'm going to have my agent set up the appointments." Pete immediately agreed to share the chauffeuring. At the sessions are the set of the second diverse the doctor's office, Lucy instructed her Semantic Web agent through her handheld Web browser. The agent promptly retrieved information about Mom's prescribed treatment from the doctor's agent, looked up several lists of providers, and checked for the ones *in-plan* for Mom's insurance within a 20-mile radius of her home and with a rating of excellent or very good on trusted rating services. It then began trying to find a match between available appointment times (supplied by the agents of individual providers through their Web sites) and Pete's and Lucy's busy schedules. (The emphasized keywords indicate terms whose semantics, or meaning, were defined for the agent through the In a few minutes the agent presented them with a plan. Pete didn't like it—University Hospital was all the way across with stricter preferences about *location* and *time*. Lucy's agent, having *complete trust* in Pete's agent in the context of the present task, town from Mom's place, and he'd be driving back in the middle of rush hour. He set his own agent to redo the search automatically assisted by supplying access certificates and shortcuts to the data it had already sorted through.

The realization of autonomous agents minimally requires these:

- 1. KR & reasoning
- 2. Planning
- 3. Ability to converse with the agents
- LLMs will give you #3, but not #1 or #2
 - (despite what you hear)
 - "agentic", "agentive", ... huh?
 - good news: we already have #1 and #2

What's next (from our side)?

- Austrian National "Cluster of Exellence" BILAI (funded by FWF):
 - Vison of Broad AI
 - Role of (Knowledge) Graph-Based AI in BILAI
- Ongoing Research in our Institute/Department



5.12.2024 Consortium

BILAI Slides: thanks to Günther Klambauer (JKU)



General Architecture





5.12.2024 BiLAI Retreat

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BILAI Slides: thanks to Günther Klambauer (JKU)

Vision: Building a "Broad" Al







BILAI Slides: thanks to Günther Klambauer (JKU)



Large language models and the essential properties of broad AI

Auto-Regressive LLMs can't plan

(and can't really reason). — Yann LeCun (September 2023)

• Challenge1 (Knowledge): LLMs hallucinate.

- difficult to remove or delete particular knowledge or suppress particular examples from the training set
- knowledge that is gathered or collected after training, is difficult to integrate into LLMs (recency)
- questions that cannot be factually answered as the corresponding information is missing in the training data, LLMs hallucinate

 \rightarrow <u>tight integration</u> of LLMs with symbolic *[models (KGs) &]* solvers [...] could be employed to leverage incremental reasoning capabilities (**RM1-4**)





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- Challenge2 (adaptability and robustness): current LLMs lack adaptability and robustness.
 - low adversarial robustness

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- simple adversarial attacks can lead to critical threats, such as the extraction of training data
- underscores the pressing need for advancements in AI that can enhance the adaptability and robustness of LLMs

→ ensure reliability and safety of LLMs in diverse contexts with approaches *[leveraging context and again tight integration of Symbolic and Sub-symbolic inference]* (e.g., by verification) (RM2+3)





Large language models and the essential properties of broad AI

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- Challenge3 (abstraction & reasoning):
 - LLMs are weak at reasoning and causality.
 - if successful in causal inference, there is usually sufficiently close training data.
 - Usual case: LLMs fail and, thus, they could be considered as weak "causal parrots".
 - LLMs are far from reasoning reliably about causality

 \rightarrow Research Module on **Causality (RM5)** suggests how to approach such issues.





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Research Questions & Starting points:

- **Time and other Contextual information:** Temporal Evolution of Graphs (and their **quality**) vs. Evolution of Embeddings Constraints & Repairs (TGDK)
- Knowledge at scale Modularization and Decentralization of Knowledge federated graph querying techniques and partitioning techniques vs. federated models/learning
- Integrating vector representation vs graph representation ... what's good for what?
 - a. graph pattern matching and isomorphism \rightarrow obviously great for symbolic processing, modularization, etc.
 - b. vector representation, embeddings \rightarrow obviously great for modeling similarity, semantic closeness, link prediction, but also dissimilarity/inconsistency/outliers
 - c. Different graph representations: RDF vs. Property Graphs
 - d. How could we integrate these representations and their processing?

Research Questions & Starting points in my group Time and other Contextual information

- Our Starting Points:
 - In order to learn over time, we nee to build Corpora (Crawling) of Evolving KGs



How Does Knowledge Evolve in Open Knowledge Graphs?

Axel Polleres ⊡ # Vienaa University of Economics and Business, Austria Complexity Science Hub Vienaa, Austria

Romana Pernisch¹ 52 # 0 Vrije Universiteit Amsterdam, the Netherlands Discovery Lab, Elsevier, the Netherlands

Angela Bonifati 52 # 0 Lyon 1 University, CNRS LIRES, France UF, France

Daniele Dell'Aglio @ # 0 Aalborg University, Denmark

Daniil Dobriy © @ 0 Vienna University of Economics and Business, Austria

Stefania Dumbrava S # O ENSILE, France SAMOVAR, IP Parts, France

Lorena Etcheverry 200

SMW Cloud: A Corpus of Domain-Specific Knowledge Graphs from Semantic MediaWikis

Daniil Dobriy¹^(⊠)⁽, Martin Beno¹, and Axel Polleres^{1,2}

¹ Vienna University of Economics and Business, Vienna, Austria {daniil.dobriy,martin.beno,axel.polleres}@wu.ac.at ² Complexity Science Hub, Vienna, Austria

Abstract. Semantic wikis have become an increasingly popular means of collaboratively managing Knowledge Graphs. They are powered by platforms such as Semantic MediaWiki and Wikibase, both of which enable MediaWiki to store and publish structured data. While there are many semantic wikis currently in use, there has been little effort to collect and analyse their structured data, nor to make it available for the research community. This paper seeks to address this gap by systematically collecting structured data from an extensive corpus of Semantic-MediaWiki-powered portals and providing an in-depth analysis of the ontological diversity (and re-use) amongst these wikis using a variety of ontological metrics. Our paper aims to demonstrate that semantic wikis are a valuable and extensive part of Linked Open Data (LOD), and in fact may be considered an own active "sub-cloud" within the LOD ecosystem, which can provide useful insights into the evolution of small and medium-sized domain-specific Knowledge Graphs. 40

Research Questions & Starting points in my group Automatically Repairing KGs

• Starting Points:

Property Discussion

- Formalizing the proprietary Integrity Constraint "Language" of Wikidata & Observing violations over time
- Wikidata does not rely on OWL or SHACL, but uses a community-defined way to define constraints:
 - We formulated all these constraints in SPARQL, to extract all violations
 - We now investigate which constraints have been repaired how to learn patterns!



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Research Questions & Starting points in my group Querying large-scale KGs

- Starting Points:
 - Speeding up decentralized SPARQL Querying by Graph partition-shipping to avoid query time-outs
 - In Amr's thesis we demonstrated that by clever graph partitioning and splitting processing between clients and SPARQL endpoints the performance, the problems of central query endpoints can be significantly alleviated



```
Future work in BILAI:
How can we similarly split work in a
decentralized manner for other
KG/AI tasks?
e.g. can we similarly modularize
Knowledge Graph embeddings?
```





Slide: Emanuel Sallinger

Starting points for collaboration:

Notably, in BILAI, colleagues from TU Vienna (Sallinger, Pavlovic) work on graph Embeddings that can partially capture rules and constraints:

- Similar to word embeddings and LLMs, Knowledge Graph Embeddings allow to
 - predict missing edges in incomplete KGs
 - predict inconsistencies
 - ... I.e. predict possible repairs?

- Open Problems:
 - Scaling KG Embeddings to full KGs ...
 - ... but (1) modularization might help here, relation to the
 - (2) corresponding trend to LLMs-based "multi-agent frameworks"

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• $e_t(j)$	Identity L	ine		E	BILA
	Model	Dim.	MRR	Conv. Time	#Parameters
	SpeedE	50	.500	6min	2M
TB	ExpressivE	200	.500	31min	8M
	HAKE	500	.497	50min	41M
	ConE	500	.496	1.5h	20M
	RotH	500	.496	2h	21M

1							
Logical Rule	ExpressivE	RotatE	TransE	BoxE	ComplEx	DistMult	
Symmetry: $r_1(X, Y) \Rightarrow r_1(Y, X)$	1	1	×	1	1	1	
Anti-symmetry: $r_1(X, Y) \Rightarrow \neg r_1(Y, X)$	1	\checkmark	\checkmark	\checkmark	1	×	
Inversion: $r_1(X, Y) \Leftrightarrow r_2(Y, X)$	1	\checkmark	\checkmark	\checkmark	1	×	
Comp. def.: $r_1(X, Y) \wedge r_2(Y, Z) \Leftrightarrow r_3(X, Z)$	1	\checkmark	\checkmark	×	×	×	
Gen. comp.: $r_1(X, Y) \wedge r_2(Y, Z) \Rightarrow r_3(X, Z)$	1	×	×	×	×	×	
Hierarchy: $r_1(X, Y) \Rightarrow r_2(X, Y)$	\checkmark	×	×	\checkmark	1	\checkmark	
Intersection: $r_1(X, Y) \wedge r_2(X, Y) \Rightarrow r_3(X, Y)$	1	\checkmark	\checkmark	\checkmark	×	×	
Mutual exclusion: $r_1(X, Y) \land r_2(X, Y) \Rightarrow \bot$	1	 Image: A set of the set of the	\checkmark	\checkmark	\checkmark	\checkmark	

What's next?

- Austrian National "Cluster of Exellence" BILAI:
 - Vison of Broad Al
 - Role of (Knowledge) Graph-Based AI in BILAI
- Other Ongoing Research in our Institute/Department



Al in our Department – at a glance





Inst. for Complex Networks

(Sabrina Kirrane)

=> AI based policy representation and reasoning (e.g., regulatory obligations)

=> AI Transparency and trust



Semantic Web and Machine Learning systems(a type of neural-symbolic systems)









A. Breit, L. Waltersdorfer, F.J. Ekaputra, M. Sabou, A. Ekelhart, A. Iana, H. Paulheim, J. Portisch, A. Revenko, A. ten Teije, and F. van Harmelen. 2023. Combining Machine Learning and Semantic Web: A Systematic Mapping Study. ACM Computing Survey. March 2023.

KG-based AI for Self-Determination

- The three pillar research topics trust, accountability, and autonomy

 represent the desired goals for how AI can benefit society and
 facilitate self-determination
- The pillars combine fundamental principles of the proposed EU AI Act and self-determination theory.
- The pillars are supported via four foundational research topics that represent the tools and techniques needed to support the three research pillars:
 - machine-readable norms and policies
 - decentralised infrastructure
 - decentralised KG management
 - explainable and neuro-symbolic AI





Ibáñez, L., Domingue, J., **Kirrane, S.**, Seneviratne, O., Third, A., Vidal, M., 2023. Trust, Accountability, and Autonomy in Knowledge Graph-based AI for Self-determination. Transactions on Graph Data and Knowledge (TGDK) (*revised and resubmitted*)

Building application specific Knowledge Graphs: CRISP Knowledge Graph

- Aims to establish the backbone of information integration for gathering Austrian infrastructure systems pertinent for crisis management.
- Is built on the foundation of three core elements: event of hazards, geographical regions, and infrastructure networks.
- Some statistics
 - 6,375,118 Triples collected from different open data resources.
 - 3,887 First Responders Organizations involved in crisis management.
 - 249,781 Observations of properties associated with specific features of interest





Thank you!

- Summary:
 - (Semantic) Web & Knowledge Graphs play in important role in latest trends in AI
 - GraphRAG, NeuroSymbolic Systems powered by KGs, etc.
 - GenAI could help to create, improve and curate KGs (but symbolic constraints will be needed!)
 - Collaborative, Open Knowledge Graphs like Wikidata are a particularly interesting subject of study (observable!)
 - evolution, repairs, etc.
 - embeddings
 - but also: collaboration patterns
 - My guess: agents will play an important role!
 - Getting back to decentralized approaches needed to scale & democratize AI
 - Also for trends I didn't talk about, e.g. Data Spaces



P.S.: we're hiring! 😊

https://www.bilateral-ai.net/jobs/



Backup Slides

CRISP KG

Building application specific Knowledge Graphs: CRISP Knowledge Graph

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CRISP Semantic Model



Crisis Management Use Case

A Incident Provide incident's basic information. Incident type Gewitter Community code 40609 Potential Impacts Incident Impacts Flood (2) Basement Flooding (1) Hail (1) □ Fire (1) Mudslides (1) Road/Railway Closed (1) River Lake Flooding (1) **Required Services**

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Emergency Services

Commonly engaged emergency responders for selected impact(s)

✓ Fire Department Service (5)

Rescue Service (2)

- Infrastructure Restore Service (1)
- Police Service (1)
- □ Hospital Service (-)

L1.285.471 [48.43765 , 14.56269]

~

Providers

Local providers for rendering selected services (10 km radius).

FireDepartmentService

- FF Selker-Neustadt
- FF Dingdorf
- FF Gutau
- FF Kefermarkt
- FF Lasberg

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Networks

Networks and resources used by selected providers.



Future Work: Real-time Crisis KG Construction + Al



CRISP Portal & SPARQL Endpoint

 CRISP Knowledge Graph
 About
 Stats
 Resources
 Namespaces
 SPARQL Endpoint
 Team

 Welcome to CRISP Knowledge Graph!

 Austria's Information Integration Hub for Crisis Management

Search Knowledge Graph



http://crisp.ai.wu.ac.at/

About CRISP Project

The CRISP Knowlege Graph aims to establish the backbone of information integration for gathering Austrian infrastructure systems pertinent for crisis management. It offers a comprehensive and collective view of urban infrastructure, service networks, and diverse environmental indicators. CRISP KG is built on the foundation of three

Copyright © CRISP Project 2023-2024

SMWCloud:

Apart from Wikidata, there are many other Semantic Wikis

- Powered by MediaWiki software.
- We know of 60527 currently active wikis. (It's a lot ☺)





How many **Semantic** MediaWikis? SMW Cloud (1458 wikis)



Semantic MediaWiki (SMW) is a free, open-source extension to MediaWiki – the wiki software that powers Wikipedia – that lets you store and query data within the wiki's pages.

Semantic MediaWiki is also a full-fledged framework, in conjunction with many spinoff extensions, that can turn a wiki into a powerful and flexible knowledge management system. All data created within Semantic MediaWiki can easily be exported or published via the Semantic Web, allowing other systems to use this data seamlessly.



Dataset	#Triples	#Subjects	#Predicates	#Objects	#Literals
LODStats [19]	192,230,648	Not reported	49,916	Not reported	90,261,655
SMW Cloud	236,505,705	24,010,566	52,670	66,052,823	160,108,216
Wikidata 2021 ²³	17,662,800,665	1,625,057,179	38,867	Not reported	Not reported
LOD-a-lot [15]	28,362,198,927	3,214,347,198	1,168,932	$3,\!178,\!409,\!386$	1,302,285,394

Crawled RDF data available at <u>semantic-data.cluster.ai.wu.ac.at/smwcloud/</u>

Currently ongoing work/next steps:

- also crawl historic data (Semantic MediaWiki edit history)
- also crawl Wikiba.se instances!

Trust, Accountability, and Autonomy in Knowledge Graph-based AI for Self-determination

WIRTSCHAFTS UNIVERSITÄT WIEN VIENNA UNIVERSITY OF ECONOMICS AND BUSINESS

Sabrina Kirrane 6.12.2024



KG-based AI for Self-Determination





- Individuals use Artificial Intelligence (AI) assistants to make sense of data collected in their Personal Knowledge Graphs (PKGs).
- They may share perspectives of their PKGs with other individuals and healthcare experts in knowledge-sharing communities that aggregate and curate data to power AI services for the benefit of all members.
- Public and private organisations can negotiate access to data from communities and individuals to train KG-based AI models, which in turn are used to build services for them.

Ibáñez, L., Domingue, J., **Kirrane, S.**, Seneviratne, O., Third, A., Vidal, M., 2023. Trust, Accountability, and Autonomy in Knowledge Graph-based AI for Self-determination. Transactions on Graph Data and Knowledge (TGDK) (*revised and resubmitted*)

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 - decentralised infrastructure
 - decentralised KG management
 - explainable and neuro-symbolic AI

KG-based AI for Self-determination Conceptualisation



Machine-readable norms and policies

Bonatti, P.A., **Kirrane, S.**, Petrova, I.M. and Sauro, L., 2020. Machine understandable policies and GDPR compliance checking. KI-Künstliche Intelligenz.

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Kirrane, S., Fernández, J.D., Dullaert, W., Milosevic, U., Polleres, A., Bonatti, P.A., Wenning, R., Drozd, O. and Raschke, P., 2018. A scalable consent, transparency and compliance architecture. In The Semantic Web: ESWC 2018 Satellite Events.



KG-based AI for Self-determination Conceptualisation



Decentralised infrastructure



KG-based AI for Self-determination Conceptualisation

Accountability Autonomy Trust ••• Pillars 걊걊 ほい にいい *≸*_____ Foundational کوپک کوپک 0X0 Topics Machine Readable Decentralised Decentralised KG Explainable and Norms/Policies Infrastructure Management Neuro-Symbolic AI

Basile, D., Di Ciccio, C., Goretti, V. and **Kirrane**, S., 2023. Blockchain based Resource Governance for Decentralized Web Environments. Frontiers in Blockchain.

Basile, D., Di Ciccio, C., Goretti, V. and **Kirrane**, S., 2023. A Blockchaindriven Architecture for Usage Control in Solid. Proceedings of the 1st Workshop on Fintech and Decentralized Finance (FiDeFix) @ the 43rd IEEE International Conference on Distributed Computing Systems.



Decentralised KG management

-

Kirrane, S., 2021. Intelligent software web agents: A gap analysis. Web Semantics.

Kampik, T., Mansour, A., Boissier, O., **Kirrane, S.**, Padget, J., Payne, T.R., Singh, M.P., Tamma, V. and Zimmermann, A., 2022. Governance of Autonomous Agents on the Web: Challenges and Opportunities. ACM Transactions on Internet Technology.

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Fernández, J.D., **Kirrane, S.**, Polleres, A. and Steyskal, S., 2017. Self-Enforcing Access Control for Encrypted RDF. Proceedings of the 14th Extended Semantic Web Conference.

KG-based AI for Self-determination Conceptualisation





Towards Explainable and Neuro-Symbolic AI



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Navas-Loro, M., Filtz, E., Rodríguez-Doncel, V., Polleres, A. and **Kirrane**, **S.**, 2019. TempCourt: evaluation of temporal taggers on a new corpus of court decisions. The Knowledge Engineering Review.

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Dieber, J. and **Kirrane**, **S.**, 2022. A novel model usability evaluation framework (MUsE) for explainable artificial intelligence. Information Fusion.

KG-based AI for Self-determination Conceptualisation



KG-based AI for Self-Determination

Challenges & Opportunities

- General-purpose policy languages could be used for riskbased conformance checking such as that envisaged in the proposed EU AI Act
- Policy profiles with well-defined semantics and complexity classes are needed for (semi)automatic compliance checking and to facilitate negotiation
- Performance and scalability are major challenges as applications will need to interact with multiple distributed data sources
- Self Sovereign Identity (SSI) technologies are relatively new and may suffer from vulnerabilities (e.g., identity theft)



- The W3C recommendations for decentralized provenance management provides a mechanism for attributing data to its sources or contributors.
- For approaches involving the interaction between LLM and KGs, the transparency of the LLM itself still depends on the owner

- (B) _
- Studies report limitations of LLMs in human-like tasks (e.g., explanations, memories, and reasoning over factual statements)
- Neuro-symbolic systems play a vital role in enhancing trustworthiness by enabling communication between modules and facilitating tracing